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Financial Services Giant to Present at Cisco Live 2011
*Jack Henry & Associates® Speaks on Ensuring On-Time Delivery of Online Banking Services
Using Network Instruments® Solutions*

MINNEAPOLIS — June 28, 2011 — Jack Henry & Associates, Inc., a leading provider of computer systems and electronic payment solutions primarily for financial institutions, will present a behind-the-scenes look at how they monitor performance in a highly distributed and virtualized environment. They will also discuss best practices for ensuring on-time delivery of internet banking services to over 6 million users at more than 11,000 financial institutions, during the annual Cisco Live Conference held in Las Vegas from July 10-14, 2011.

Key members of the company's network team will demonstrate how the Network Instruments GigaStor™ retrospective network analysis appliance aids them in proactively managing performance, providing a superior user experience, and quickly isolating application issues in cloud and virtualized environments.

"Application management tools like GigaStor have slashed the time it takes to resolve problems and help us ensure that our banking customers' clients have a positive online experience," said Josh Bovee, senior engineer of Jack Henry & Associates' Communications Department. "GigaStor gives us a historical record of the application and packets traversing the cloud to client sites to establish performance benchmarks, quickly isolate problems, and help clients resolve any issues occurring on their network."

Event Details

3 Keys to Managing Time Sensitive Cloud Applications (BRKPCS-1420)
Wednesday, July 13, 2011 at 1:30 pm (Pacific)
Room: Lagoon I, Mandalay Bay Convention Center

About Network Instruments

Since 1994, Network Instruments, a leading provider of performance management and troubleshooting solutions, has helped organizations ensure the delivery of business-critical applications. The company's platform of management and reporting products provides comprehensive visibility into networks, infrastructure, and applications to optimize performance, speed troubleshooting, and assist long-term capacity planning. Headquartered in Minneapolis, the company does business in more than 50 countries.

For more information, please visit www.networkinstruments.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc. (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its technology solutions serve more than 11,200 customers nationwide, and are marketed and supported through four primary brands. Jack Henry Banking™ supports banks ranging from de novo to mid-tier institutions with information processing solutions. Symitar™ is the leading provider of information processing solutions for credit unions of all sizes. ProfitStars® provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. iPay Technologies operates as a leading electronic bill pay provider supporting banks and credit unions with turnkey, highly configurable retail and small business electronic payment platforms.

Additional information is available at www.jackhenry.com.

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